



## RETURN & SHIPPING POLICY

### RETURNS

We want you to LOVE your jewelry! So please contact us immediately if there are any problems. All Jewelry by Candy designs have a 30 day return guarantee. Shipping fees are non-refundable.

Our custom and personalized jewelry is not eligible for refunds. We will be happy to resize or adjust until it is perfect for you. Contact [Candy@JewelryByCandy.com](mailto:Candy@JewelryByCandy.com).

### REPAIRS

We stand behind the quality of all Jewelry by Candy designs. In the unlikely event that a piece needs repair in the first 90 days, simply email us at [Candy@JewelryByCandy.com](mailto:Candy@JewelryByCandy.com) regarding any repair question you may have.

Please note: charges may apply and you will be notified at the time the jewelry is assessed and prior to the beginning of the repair. Please allow approximately 2-3 weeks for any repairs. If you need any piece lengthened or shortened please email us for pricing.

We recommend having your piece restrung yearly with every day use. The average cost to restring is \$10.00

### SHIPPING

Standard orders are processed the next day (Monday through Friday, not including holidays), pending credit card authorization and verification. Standard orders are shipped via USPS ground and delivery should arrive in seven to ten business days.

**PLEASE NOTE:** All orders are shipped from Las Vegas, Nevada (Monday-Friday)

### CONTACT INFORMATION

**Email:** [Candy@JewelryByCandy.com](mailto:Candy@JewelryByCandy.com)

**Phone:** (702) 595-5370

**Mailing Address:** 2688 S Rainbow Blvd, Suite A. Las Vegas Nevada 89146